



Polished Bliss Ltd, Unit 6 Craigearn Business Park, Morrison Way, Kintore, AB51 0TH

+44 (0)845 4540017 | enquiries@polishedbliss.co.uk | www.polishedbliss.co.uk

So, you want to be a detailer do you?

We are looking for a trainee detailer to join the Polished Bliss team as soon as possible. However, before we outline the benefits the position will offer, it is really important that we take a moment to be brutally honest with you. Many people seem to think that being a professional detailer must be the coolest job ever, and in some ways it is. Working on amazing cars day in day out and doing something you love to do for a living is pretty awesome, but there is also a harsh reality to being a detailer that we must be clear about from the start. If you think that detailing is just a job think again, because it isn't. It's more like a lifestyle choice, and the spirit of what it involves will need to run deep in your veins if you are to succeed and thrive as a Polished Bliss detailer. If this doesn't put you off and you know deep inside that you will work as hard as it takes no matter what to meet our standards and become one of the best in the business, read on.

Detailing to our standards is extremely challenging. If you think you are fussy think again. Plenty of people claim to be fussy, but you will only truly begin to know what fussy means if you secure the position with us. If you think you are physically fit and your body can take a lot of hard work think again. For the first six months with us you are going to ache and hurt like never before. In addition, you are going to need boundless enthusiasm and a hugely positive mental attitude to get through your training period with us, as you will receive daily feedback on how best to improve your skills. To be able to thrive and develop a broad set of detailing skills you will need to have boundless energy and a burning desire to learn. You will need to work as many hours as it takes to get every car finished to the right standard (40 hours per week is the target, but sometimes you will need to work many more). The main duties of the role will be as follows:

1. Detailing prestige and performance cars to the highest possible standard, in line with the service options currently offered to Polished Bliss detailing customers
2. Maintaining your workspace to the highest possible standard, i.e. sweeping and mopping the floor after every detail, cleaning your tools and equipment, tidying up at the end of every day, etc
3. Dealing with detailing customers, mainly in person when vehicles are dropped off and collected, but also occasionally on the phone to make or rearrange bookings

In addition to the above, the new team member will also be expected to help out in the retail warehouse from time to time and to attend car shows and other promotional events as and when



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required. Although no previous experience of detailing in a professional capacity is required (full training will be given), it would obviously be of benefit if applicants have a keen amateur interest in proper car care. The position is for a full time role (40 hours per week, Monday to Friday), although additional evening and weekend work will sometimes be required. The starting salary will be £16k per annum, rising over time on the basis of annual performance reviews. Our annual leave allowance is currently 30 days per annum, although any periods of leave must be booked well in advance due to the continual waiting list for our detailing services.

To apply for the role, please complete the questionnaire below and then either e-mail it or post it back to us along with an up to date copy of your CV. All applications must be received by the close of business on Friday 2nd July.

(Note: please answer all questions in less than 100 words)

1. Why do you want to be a Polished Bliss detailer?

2. What car care and detailing experience do you have?

3. What specific aspects of car care do you like best, i.e. exterior work, interior work, etc?



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4. Do you have any mechanical knowledge, i.e. are you able to remove/refit wheels, trims, etc?

5. What are your main strengths and how will these help our team?

6. What are your main weaknesses and how do you manage them effectively?

7. What standard of work should a detailing customer expect for £300 + VAT per day? (there is no right or wrong answer to this, but we would like to know your thoughts).

8. What do you like to do outside of work? Anything exciting?



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9. What is your dream car and how are you going to go about getting it?

10. To fit in well with the Polished Bliss team you will need to be hard working, highly motivated and loaded with awesomeness, yet also full of fun and willing to do just about anything that the business requires of you to function optimally. Are you still interested?!